

TechAgain is an insured service company that offers economical computer logistic solutions for clients all over the United States. Our staff consists of highly skilled IT engineers and technicians.

TechAgain has the skill to help clients avoid the nightmare of coordinating the disposal of obsolete or used technological equipment from multiple locations. We provide nationwide pickup and assume full legal responsibility for all equipment we pick up. A simple e-mail or fax with your request and a list of locations is all we need.

TechAgain also provides the following services:

- Data erasure that complies with Environmental and Data Security laws.
- Recycling of all obsolete technological equipment in accordance with all environmental laws.
- Value recovery and re-marketing of used equipment for a client's maximum profit.
- Timely repairs on leased computers due for return.

Our 20,000-square-foot processing facility is located in Brooklyn, New York, and has the capacity to audit 3,000 units per week.

Asset Tracking

TechAgain has developed a tracking system, TechTrak, that allows clients to view information about their assets for each stage of the services we provide.

The tracking begins as soon as we upload a unit into our processing center, and ends when the requested service is complete. This tracking system is available to clients through our secure servers for all of our services: data erasure, testing and reconfiguring, re-marketing, or recycling.

TechAgain's TechTrak program gives our customers access anytime to the following information:

- computer type
- manufacturer
- specifications and descriptions
- serial number
- location
- audit number
- final valuation
- redeployment method
- grade

All previous audits are also available to clients. They are stored on **TechAgain's** servers for your viewing convenience.

Recycling

Keeping up with current Environmental Protection Agency standards for the correct disposal of unusable technological equipment can be a tedious and frustrating process.

TechAgain can take care of this laborious step for you, and protect you from potential lawsuits brought on by the improper disposal of these non-biodegradable materials.

Our recycling services ensure that any of your obsolete and non-functioning assets are destroyed according to individual state laws and EPA guidelines. We remove any legal liability you may have regarding your retired technological equipment by offering you a complete and detailed audit trail.

TechAgain also offers recycling certificates for each unusable asset as proof that you hired a professional to dispose of your old technological equipment. These certificates are available 24/7 by logging onto **TechAgain's** secure Web site.

Security

Misplaced, stolen and misused data collected from incorrectly disposed computer equipment can result in negative publicity for your company, fines and lawsuits.

To prevent this and comply with all current data security regulations, it's crucial that businesses erase all the digital information on all their used and obsolete assets. **TechAgain** can do this for you.

TechAgain has developed cutting-edge data erasure software that meets and exceeds all current Environmental and Data Security laws and regulations. Our software, TechScrub, guarantees 100 per cent erasure that is verified when the process is finished. Those assets that we can't erase -- such as hard-drives that are inoperable, removable media like floppy disks, CD-ROMs and data tapes -- are shredded.

We ensure your peace of mind by standing behind our service. **TechAgain** clears you from any legal responsibilities and takes complete accountability for the data erasure. We provide detailed certification and an audit trail as proof of our work. This information is easily available on the **TechAgain** Web site by using our Web-based reporting tool.

Value

TechAgain can efficiently turn your used technological assets into a profit for you. We do this by purchasing your equipment outright, instead of on consignment. This means you get paid immediately, unlike the 60 to 120 days you would need to wait to be paid if you went with the consignment process.

Once **TechAgain** purchases the equipment, we guarantee that the audit process will be closed within 30 days. You will receive all invoices, purchase orders and certificates during this time.

All current rate-of-returns on most computer equipment is posted on the **TechAgain** Web portal. This lets any client know what they can expect to be paid for an asset before the process starts. Value estimates for unique computer equipment is available upon request.

The systematic way **TechAgain** re-markets a product has saved our clients money on internal cost-of-ownership expenses such as insurance, software license and warranty cost.

TechAgain also works with many charities that accept computer donations. Donations are tax deductible, and at the client's request, a wire is sent out by the charity informing the public of the donation.

